

HURRICANE PREPAREDNESS FOR FUEL STATIONS

Unexpected events can quickly interrupt your business and fuel operation, potentially putting your employees or customers at risk. Being prepared can help reduce the impact of unplanned disruptions and ensure your business can be back up and running as soon as possible.

The following are suggestions to items that are commonly affected, however, the actual impact of any natural disaster is unpredictable.

OUTDOOR FUEL SYSTEMS CHECKLIST

- Secure hanging hardware - Hoses & Nozzles
- Tighten any loose bolts on canopies, dispensers, dispenser doors, aboveground storage tanks (ASTs), etc. to ensure they are securely mounted.
- Check and inspect drain valves inside spill buckets.
- Tighten all electrical caps on probe cables.
- Close all manual ball and or gate valves on fuel tanks.
- Depending on severity - Cut Power to fuel Island. If power is not cut, the resulting power surges often can cause serious problems to electrical components.
- If there is a power outage - Turn site breakers off so that equipment does not experience a surge if power comes back on (make sure you have battery backups and surge suppression).
- If you choose to use a generator system, be sure to use a licensed electrician.

INDOOR POS SYSTEMS TIPS

Tip 1 - Invest in a quality Uninterruptible Power Supply (UPS) and use it. Make sure you check the battery often, as these batteries typically last ~two years. Many of the UPS suppliers have a battery testing feature that helps you to determine if your battery is failing.

Tip 2 - Make sure you have optimized your UPS. Make sure to plug the critical items into your battery back-up feature of the UPS, which include your main CPU, Touchscreen, and Enhanced Dispenser Hub (EDH). It is not recommended to plug your report printer into the battery back-up plugs on your UPS.

Tip 3 - When power is out, have a plan for shutdown. If the power is out for more than five minutes, start powering down your systems safely. You can shutdown a Passport POS by accessing the System Maintenance application (CTL-ALT-P) on your Passport. Enter the username of Gilbarco and password of Passport to access this application. On this menu, find the buttons to stop and shutdown Passport. According to our experts, it is best to shutdown the EDH first, the Passport clients second and the server last. Remember, since the EDH does not have a monitor, you will need to press the power button to shut it down. Make sure nothing is open when you do this.

Tip 4 - When power is back, bring it all back up in sequence. Start up the systems in the following order: Passport Server, EDH, Passport clients. Make sure to check your UPS to guarantee it is charging again after the outage. Check all your Passport peripherals to make sure nothing was damaged due to the storm.

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